

September 14, 2016

To whom it may concern;

CST has influenced me and my family in a very positive way. I know that whenever we hear of a government agency getting involved in our child's lives, we think the worst of what 'could' happen. However, that is not the goal of CST.

Working with our CST Coordinator has been a very positive experience. She is considerate of our family goals, values and time. Our CST Coordinator is truly an instrument in helping find a solution to issues before those issues become legal problems.

When our family first started seeing our CST Coordinator, we were at our wits end and didn't know where else to turn. We needed help with our son before things got any worse. Our CST Coordinator was able to direct us in ways we never considered prior to her help. Not only did we gain knowledge in the immediate issues at hand, but she was able to establish assistance in many other areas including counseling, future employment for our son, camps that fit his needs, insurance issues, positive reinforcements, peer support and the list goes on. She's also really good at keeping everyone on task. Never in a pushy sort of way, just gentle reminders that something we agreed to accomplish has yet to be done.

Our CST Coordinator's organizational skills are amazing. She picks up on questions you have and gets the answers regardless if you even knew that you were asking a question. Usually within 24 hours (usually less).

Since CST has been involved in our lives, we went from totally stressed out and considering sending our son to a boot camp—to a mostly peaceful family life. Our family dynamic has changed drastically for the better and our sons' future looks much brighter. Not that all our issues are gone yet, but every day we are working on it and I can see our family getting back on track and maybe even repairing the damage already done. I not only can hope for this, but now with the help of CST, it looks like it's a great possibility.

Thank you to our CST Coordinator and CST, this agency has been a miracle worker within our family.